Redressal of Complaints received	November - 2023
Name of the Mutual Fund	Samco Mutual Fund
Total Number of Folios	100017

Part A: Total complaints report (including complaints received through SCORES)

Complaint	Type of complaint#	(a) No. of	(b) No of	of Action on (a) and (b)									
code		complaints	complaints	Resolved Non Pending									
		pending at the during th beginning of the period	during the	Within 30 days	30- 60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)	Actionable*	0-3 months	3-6 months	6-12 months	Beyond 12 months
IA	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	0
ΙB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	0
IC	Non receipt of	0		0	0	0	0	0.00	0	U	0	0	0
	Redemption Proceeds	0	0					0		0			
ID	Interest on delayed payment of Redemption	0	0	0	0	0	0	0.00	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0.00	0	0	0	0	0
IIВ	Discrepancy in Statement of	0	0	0	0	0	0	0.00	0	0	0	0	0
ПС	Account  Data corrections in Investor details	0	0	0	0	0	0	0.00	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0.00	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0.00	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0.00	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0.00	0	0	0	0	0
III D	Wrong or excess charges/load	o	0	0	0	0	0	0.00	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination,	0	0	0	0	0	0	0.00	0	0	0	0	0
III F	Delay in allotment of Units	, J	<u> </u>	0	0	0	0	0.00	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0.00	0	0	0	0	0
IV	Others **	0	0	0	0	0	0	0.00	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0

## Part B: Report on complaints received through SCORES

Compl aint	Type of complaint#	(a) No. of	(b) No of	Action on (a) and (b)									
code		complaints pending at the during the beginning period of the	Resolved					Non Acti ona ble*	Pending				
		period		With in 30 days	30- 60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option			0	0	0	0	0	0	0	0	0	0
IΒ	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds												
I D	Interest on delayed payment of Redemption												
II A	Non receipt of Statement of Account/Unit Certificate												
II B	Discrepancy in Statement of Account												
II C	Data corrections in Investor details												
II D	Non receipt of Annual Report/Abridged Summary												
III A	Wrong switch between Schemes												
III B	Unauthorized switch between Schemes												
III C	Deviation from Scheme attributes												
III D	Wrong or excess charges/load												
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0		0	0	0
III F	Delay in allotment of Units	.,											
III G	Unauthorized Redemption												
IV	Others **												

	Total												
					1	1			ĺ				
									İ				
		0	0	0	0	0	0	0	0	0	0	0	0

Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)

S. No	Month	Carried forward from previous month	Received	Resolved*	Pending
1	2	3	4	5	6
1	April-2023	0	2	2	0
2	May-2023	0	1	1	0
3	June-2023	0	0	0	0
4	July-2023	0	2	1	1
5	August-2023	1	0	1	0
6	September-2023	0	0	0	0
7	October-2023	0	0	0	0
8	November-2023	0	0	0	0
9	December-2023	0	0	0	0
10	January-2024	0	0	0	0
11	Feburary-2024	0	0	0	0
12	March-2024	0	0	0	0

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

S.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2	3	4	5	6
1	2017-18	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2018-19	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	2019-20	Not Applicable	Not Applicable	Not Applicable	Not Applicable
4	2020-21	Not Applicable	Not Applicable	Not Applicable	Not Applicable
5	2021-22	0	42	42	0
6	2022-23	0	4	4	0
7	2023-24	0	5	5	0