

Redressal of Complaints received	February-23
Name of the Mutual Fund	Samco Mutual Fund
Total Number of Folios	74903

Part A: Total complaints report (including complaints received through SCORES)

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0					0.00		0			
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0					0.00		0			
I C	Non receipt of Redemption Proceeds	0	0					0.00		0			
I D	Interest on delayed payment of Redemption	0	0					0.00		0			
II A	Non receipt of Statement of Account/Unit Certificate	0	0					0.00		0			
II B	Discrepancy in Statement of Account	0	0					0.00		0			
II C	Data corrections in Investor details	0	0					0.00		0			
II D	Non receipt of Annual Report/Abridged Summary	0	0					0.00		0			
III A	Wrong switch between Schemes	0	0					0.00		0			
III B	Unauthorized switch between Schemes	0	0					0.00		0			
III C	Deviation from Scheme attributes	0	0					0.00		0			
III D	Wrong or excess charges/load	0	0					0.00		0			
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc.	0	0					0.00		0			
III F	Delay in allotment of Units	0	0					0.00		0			
III G	Unauthorized Redemption	0	0					0.00		0			
IV	Others **	0	0					0.00		0			

Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)

S. No	Month	Carried forward from previous month	Received	Resolved*
1	2	3	4	5
1	April-2022	0	1	1
2	May-2022	0	0	0
3	June-2022	0	0	0
4	July-2022	0	0	0
5	August-2022	0	0	0
6	September-2022	0	1	1
7	October-2022	0	1	1
8	November-2022	0	0	0
9	December-2022	0	0	0
10	January-2023	0	1	1
11	February-2023	0	0	0

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

S.No	Year	Carried forward from previous year	Received during the year	Resolved during the year
1	2	3	4	5
1	2017-18	Not Applicable	Not Applicable	Not Applicable
2	2018-19	Not Applicable	Not Applicable	Not Applicable
3	2019-20	Not Applicable	Not Applicable	Not Applicable
4	2020-21	Not Applicable	Not Applicable	Not Applicable
5	2021-22	0	42	42
6	2022-23	0	4	4