

<b>Redressal of Complaints received</b>	<b>December - 2023</b>
<b>Name of the Mutual Fund</b>	<b>Samco Mutual Fund</b>
<b>Total Number of Folios</b>	<b>124548</b>

**Part A: Total complaints report (including complaints received through SCORES)**

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0.00	0	0	0	0	
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0.00	0	0	0	0	
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0.00	0	0	0	0	
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0.00	0	0	0	0	
II C	Data corrections in Investor details	0	0	0	0	0	0	0.00	0	0	0	0	
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0.00	0	0	0	0	
III A	Wrong switch between Schemes	0	0	0	0	0	0	0.00	0	0	0	0	
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0.00	0	0	0	0	
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0.00	0	0	0	0	
III D	Wrong or excess charges/load	0	0	0	0	0	0	0.00	0	0	0	0	
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0.00	0	0	0	0	
III F	Delay in allotment of Units	0	1	0	0	0	0	0.00	0	1	0	0	
III G	Unauthorized Redemption	0	0	0	0	0	0	0.00	0	0	0	0	
IV	Others **	0	0	0	0	0	0	0.00	0	0	0	0	
	<b>Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	





**Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)**

<b>S. No</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	April-2023	0	2	2	0
2	May-2023	0	1	1	0
3	June-2023	0	0	0	0
4	July-2023	0	2	1	1
5	August-2023	1	0	1	0
6	September-2023	0	0	0	0
7	October-2023	0	0	0	0
8	November-2023	0	0	0	0
9	December-2023	0	1	0	1
10	January-2024	0	0	0	0
11	February-2024	0	0	0	0
12	March-2024	0	0	0	0

**Part D: Trend of annual disposal of complaints (including complaints received through SCORES)**

<b>S.No</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	2017-18	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2018-19	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	2019-20	Not Applicable	Not Applicable	Not Applicable	Not Applicable
4	2020-21	Not Applicable	Not Applicable	Not Applicable	Not Applicable
5	2021-22	0	42	42	0
6	2022-23	0	4	4	0
7	2023-24	0	6	5	1