| Redressal of Complaints received | April - 2024 |
|----------------------------------|-------------------|
| Name of the Mutual Fund | Samco Mutual Fund |
| Total Number of Folios | 138092 |

Part A: Total complaints report (including complaints received through SCORES)

| Complaint | Type of complaint# | (a) No. of | (b) No of | | | | | Actio | on on (a) and (I |) | | | |
|-----------|---|---|------------|----------------------|-------------------|--------------------|-----------------------|--|------------------|---------------|---------------|----------------|-----------------------|
| code | | complaints | complaints | | | Resolv | ed | | Non | | Pen | ding | |
| | | pending at received the during the beginning period of the period | during the | Within 30 days | 30- 60 days | 60- 180 days | Beyond 180 days | Average time taken ^ (in days) | Actionable* | 0-3 months | 3-6 months | 6-12 months | Beyond 12 month |
| IA | Non receipt of amount declared under Income Distribution cum Capital Withdrawal option | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| ΙB | Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| IC | Non receipt of | • | U | 0 | 0 | 0 | 0 | 0.00 | 0 | Ū | 0 | 0 | 0 |
| | Redemption Proceeds | 0 | 0 | _ | | | - | 0 | _ | 0 | - | - | |
| ID | Interest on delayed payment of Redemption | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| II A | Non receipt of Statement of Account/Unit Certificate | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| ll B | Discrepancy in Statement of | | | 0 | 0 | 0 | 0 | | 0 | | 0 | 0 | 0 |
| II C | Account Data corrections in Investor details | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| ll D | Non receipt of Annual Report/Abridged Summary | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| III A | Wrong switch between Schemes | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| III B | Unauthorized switch between Schemes | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| III C | Deviation from Scheme attributes | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| III D | Wrong or excess charges/load | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| III E | Non updation of changes viz. address, PAN, bank details, nomination, | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| III F | Delay in allotment of Units | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| III G | Unauthorized Redemption | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0 | 0 |
| IV | Others ** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Part B: Report on complaints received through SCORES

| Compl | Type of complaint# | (a) No. of | (b) No of | | | | | Action or | 1 (a) aı | nd (b) | | | |
|--------------|---|--|--|-------------------|--------------------|-----------------------|---|-----------|----------------------------|---------------|----------------|------------------------|---|
| aint code | | complaints pending at the beginning of the | complaints received during the period | Resolved | | | | | Non Acti ona ble* | Pending | | | |
| | | of the period | With in 30 days | 30- 60 days | 60- 180 days | Beyond 180 days | Average time taken ^ (in days) | | 0-3 months | 3-6 months | 6-12 months | Beyond 12 months | |
| ΙA | Non receipt of amount declared under Income Distribution cum Capital | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ΙB | Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ΙC | Non receipt of Redemption Proceeds | | | | | | | | | | | | |
| ΙD | Interest on delayed payment of Redemption | | | | | | | | | | | | |
| II A | Non receipt of Statement of Account/Unit Certificate | | | | | | | | | | | | |
| II B | Discrepancy in Statement of Account | | | | | | | | | | | | |
| II C | Data corrections in Investor details | | | | | | | | | | | | |
| II D | Non receipt of Annual Report/Abridged Summary | | | | | | | | | | | | |
| III A | Wrong switch between Schemes | | | | | | | | | | | | |
| III B | Unauthorized switch between Schemes | | | | | | | | | | | | |
| III C | Deviation from Scheme attributes | | | | | | | | | | | | |
| III D | Wrong or excess charges/load | | | | | | | | | | | | |
| III E | Non updation of changes viz. address, PAN, bank details, nomination, etc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| III F | Delay in allotment of Units | | | | | | | | | | | | |
| III G | Unauthorized Redemption | | | | | 1 | | | | | 1 | | |
| IV | Others ** | | | | | | | | | | | | |

| Total | | | | | | | | | | | | |
|-------|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| S. No | Month | Carried forward from previous month | Received | Resolved* | Pending | |
|-------|------------|--|----------|-----------|---------|--|
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 1 | April-2024 | 0 | 0 | 0 | 0 | |

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

| S.No | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|------|---------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | 2017-18 | Not Applicable | Not Applicable | Not Applicable | Not Applicable |
| 2 | 2018-19 | Not Applicable | Not Applicable | Not Applicable | Not Applicable |
| 3 | 2019-20 | Not Applicable | Not Applicable | Not Applicable | Not Applicable |
| 4 | 2020-21 | Not Applicable | Not Applicable | Not Applicable | Not Applicable |
| 5 | 2021-22 | 0 | 42 | 42 | 0 |
| 6 | 2022-23 | 0 | 4 | 4 | 0 |
| 7 | 2023-24 | 0 | 6 | 6 | 0 |
| 8 | 2024-25 | 0 | 0 | 0 | 0 |